

# Why live anywhere else than in a **CRB-approved** building?

Canadian CRB Program is committed to supporting the apartment industry's - Environmental, Social and Governance (ESG) transformation and continually raising the bar of "industry professionalism" in serving rental-housing consumers in all provinces across Canada.

For more information on please visit, [crbprogram.org](http://crbprogram.org)

## YOUR FEEDBACK **MATTERS**

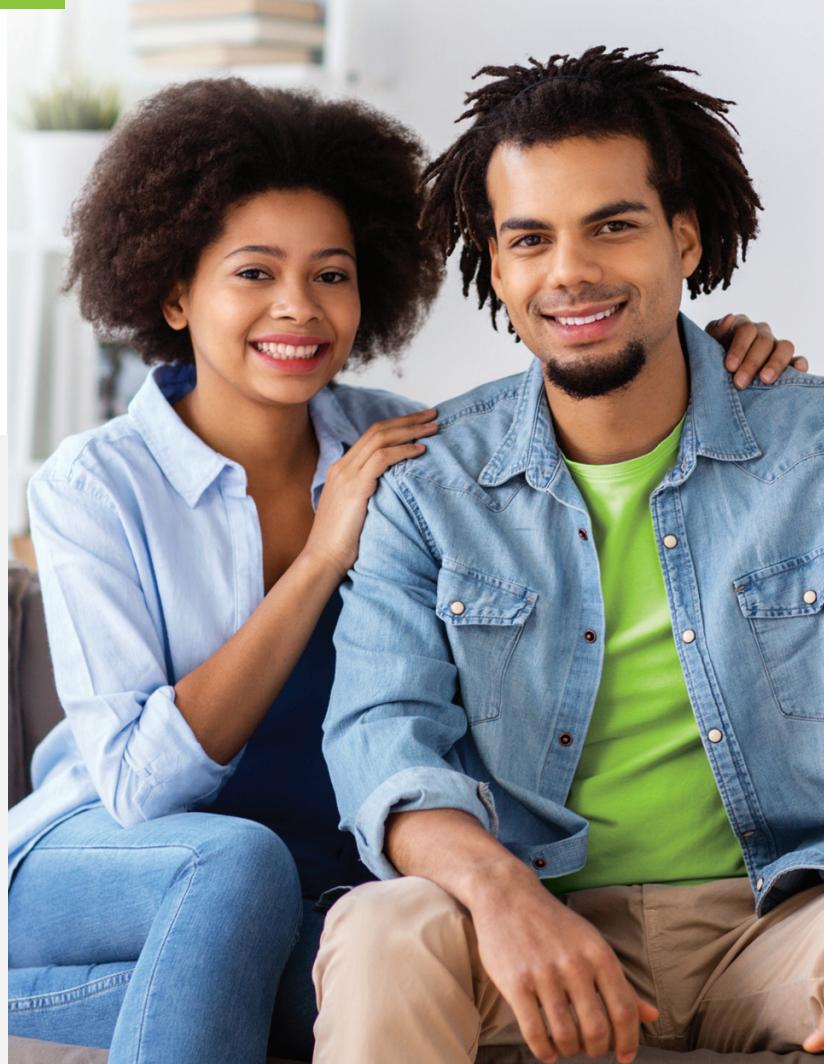
Thank you for choosing a **CRB-approved** building as your new apartment home.

Share your feedback with us at:

[crbprogram.org](http://crbprogram.org)

Your property management team:

# Choosing the **best** is simply a matter of standard



### Important Information for Our Residents



**Rent With Confidence**

## Dear Resident,

We are pleased to advise you that this apartment community has earned official recognition as a Canadian Certified Rental Building™.

The Canadian CRB Program was developed to provide Canadian renters with a "quality-assurance" alternative they can count on when selecting their rental apartment home. It is North America's leading resident-focused, multi-residential apartment building certification program, providing renters with the "Best-of-the-Best" in apartment living.

Living in a **CRB-approved** building gives you the peace of mind and the confidence that you are renting from a Property Manager that is committed to professionally-managed operations. Strict adherence to quality-of-service standards and a focus on working with their residents helps create healthier living environments in their communities.



## Imagine apartment living exactly how it should be.

The Canadian CRB Program represents all of the advantages that make searching for an apartment home easy. It allows you to **Rent With Confidence** when selecting an apartment home to live in. Over the past 20 years, we've discovered that highly satisfied renters expect their building to be the following:

### ✓ well-run

Prompt and efficient response to any maintenance requests brought forward to the Property Manager. A safe and secure environment to live in, with caring and friendly professional staff.

### ✓ well-managed

A Property Manager and staff that are committed to the program, are compliant with quality service standards and ongoing operational practices.

### ✓ well-maintained

Physical aspects of a property are being properly maintained, are pest free and are regularly reviewed to ensure on-going compliance with the programs standards.

With the Canadian CRB Program, you can rely on your apartment building to be **well-run**, **well-managed**, **well-maintained** and focused on sustainability and resilience.



Together we can make a difference!

Your cooperation and commitment to resource reduction and conservation are critical in helping us to create "greener" and more sustainable apartment communities for all residents.

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